## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner:

File No.

Group Art Unit:

re Patent Application of

Nicolas Kourim, et al.

Serial No. 10/036,266

Filed: December 24, 2001

For: SYSTEM FOR MONITORING,

ANALYZING AND IMPROVING

PERFORMANCE OF

INFORMATION SYSTEMS AND THEIR IMPACT ON BUSINESS

PROCESSES

San Francisco, California

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Hon. Commissioner of Patents and Trademarks Washington, D.C. 20231

**GROUP 3600** 

Sir:

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO: COMMISSIONER OF PATENTS AND TRADEMARKS, WASHINGTON, D.C.

THOMAS M No. 27,063

DATE

## INFORMATION DISCLOSURE STATEMENT

The following U.S. patents are cited as possibly pertinent to this patent application:

## U.S. Patents

No. 6,275,977

No. 6,219,654

No. 5,598,012

No. 6,256,676

No. 6,208,345

No. 5,913,061

No. 6,249,768

No. 6,170,011

No. 5,890,132

No. 6,237,020

No. 6,167,448

Form PTO-1449 and copies of the cited references are enclosed. It is requested that the above references be made of record in this application.

Date: March 14, 2003

Respectfully submitted,

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